

home to our
arts community

PLACE DES ARTS

Withdrawal Policy for 2020 Summer Fun Art Camps

Withdrawal from 2020 Summer Fun Art Camps

A student may withdraw up to seven (7) days prior to the camp. A refund of the class fee will be granted less the non-refundable registration fee. Refunds will not be granted after the seven (7) day period has passed. Exceptions for medical or compassionate reasons may be considered upon receipt of a written request submitted at least 24 hours prior to the start date of the camp to info@placedesarts.ca. A medical certificate* may be required. Upon approval, a refund of the class fee will be granted, less the registration fee and any applicable supply** fees.

Cancellations

If one or more camps is cancelled by Place des Arts due to low enrolment or a facility closure, a full or partial refund of the Place des Arts fees will be granted.

Missed Class(es)

No refunds or make-ups will be granted for class(es) missed on the initiative of the student/parent.

Non-Refundable Online Processing Fee

All online enrolments are subject to a non-refundable processing fee (calculation based on enrolment cost) charged by Active Network Ltd., our online registration software provider. Place des Arts cannot refund this processing fee for withdrawals or cancellations since it is not refunded to Place des Arts by ActiveNet.

*Due to COVID-19, registrants attending the in-person Summer Fun! at PdA camp requesting refunds due to illness will not require a medical certificate.

**Due to COVID-19, Online Summer Fun! Camp supply kits become non-refundable once they have been picked up.