

home to our
arts community

PLACE DES ARTS

Withdrawal Policy for Day of the Arts and/or Spring Break Camps

Withdrawal from Day of the Arts and Spring Break Camps

A student may withdraw up to seven (7) days prior to the camp. A refund of the class fee will be granted less the non-refundable registration fee. Refunds will not be granted after the seven (7) day period has passed. Exceptions for medical or compassionate reasons may be considered upon receipt of a written request submitted at least 24 hours prior to the start date of the camp to info@placedesarts.ca. A medical certificate may be required. Upon approval, a refund of the class fee will be granted, less the registration fee and any applicable supply fees.

Withdrawal from Before and/or After Camp Care

Art camp before and after care is non-refundable and non-transferable. However, if the student is withdrawing from the entire camp, the Day of the Arts and Spring Break Art Camp withdrawal policy will apply.

Cancellations

If one or more camps is cancelled by Place des Arts due to low enrolment or a facility closure, a full or partial refund of the Place des Arts fees will be granted.

Missed Class(es)

No refunds or make-ups will be granted for class(es) missed on the initiative of the student/parent.

Non-Refundable Online Processing Fee

All online enrolments are subject to a non-refundable processing fee (minimum \$1) charged by Active Network Ltd., our online registration software provider. Place des Arts cannot refund this processing fee for withdrawals or cancellations.